

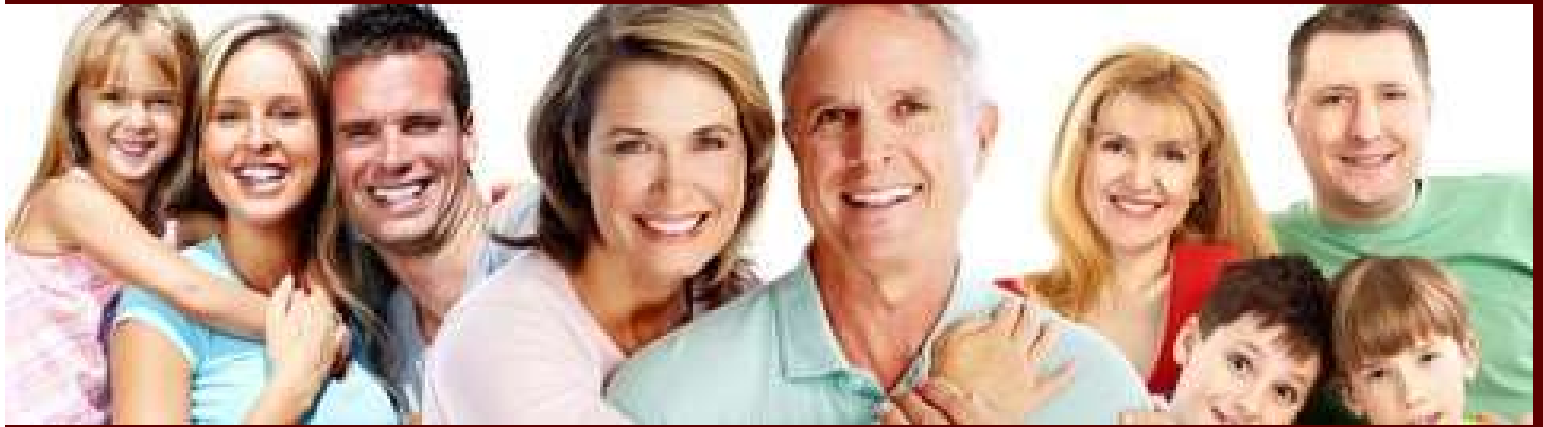
South Central Mental Health

2019 Annual Report



Our Mission: To provide quality mental health services that empowers individuals, families, and communities to shape promising futures.

Our Vision: Exceptional care and engagement that results in a meaningful difference



Our Patients Are Our First Priority

- Persons provided direct care in 2019: 3,727
- Children receiving direct care services: 1,408
- Severely Persistent Mentally Ill served: 230
- 1/3 of clients with severe illnesses had no insurance
- Severe Emotionally Disturbed children helped: 449
- Clinical services provided: 98,359
- Number of individuals in crisis receiving support: 1,622
- Fees wrote off for persons without insurance: \$661,522, an average cost of \$9.03 per service

SCMH does not deny services for persons without the ability to pay. We believe that high-quality mental health care should be available to anyone, regardless of their income level.

The services that we provide extend well beyond treatment for persons experiencing mental health concerns. In 2019, we provided an extensive amount of education, consultation, and support to our communities. This ongoing support includes parenting classes, suicide awareness, intervention training, and early substance use detection and education, to name just a few. As with treatment, recipients of these services may obtain reduced rates or no charge based on need.

FINANCIALS

Revenue, Gains and Other Supports

Service Revenue \$7,560,644

State Contracts \$ 587,077

Grant Funding \$ 531,012

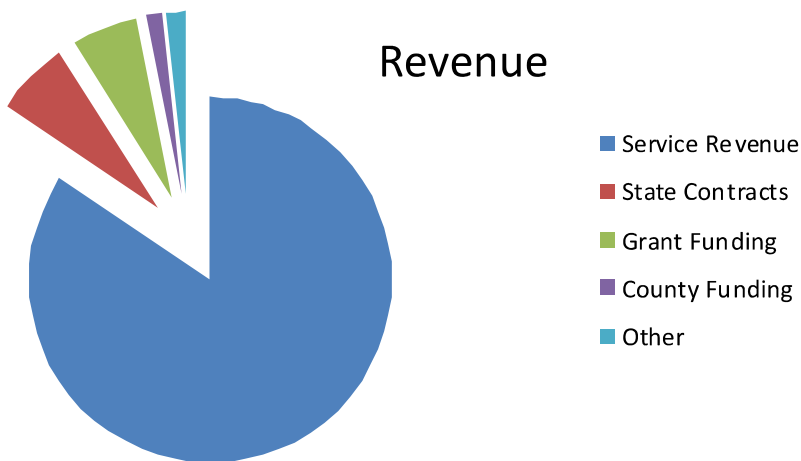
County Funding \$ 120,000

Other Revenue \$ 159,281

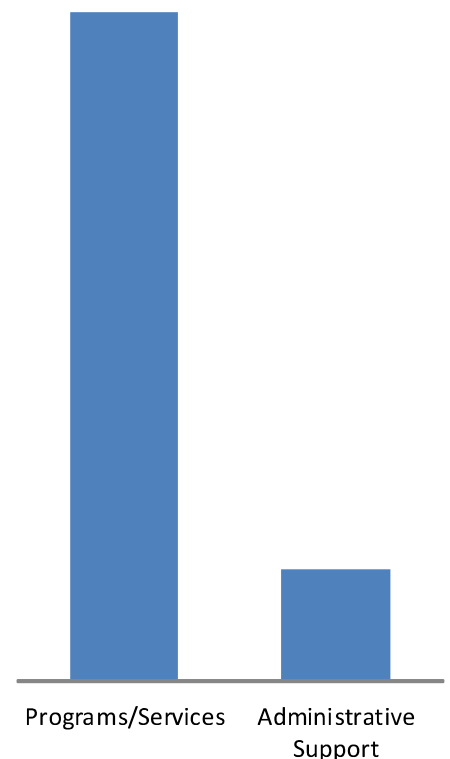
TOTAL REVENUE \$8,958,014

With revenue exceeding expenses by just 3%, it was not a good year for SCMH financially. Companies need a minimum of 8% profit to meet needs for the following year. Payment rates for services have not increased in over a decade. We struggle with keeping our salaries competitive, which has contributed to a critical labor shortage.

Revenue



Expenses



EXPENSES

Programs and Services \$7,425,431

Administrative Support \$1,251,309

TOTAL EXPENSES \$8,676,740

OUR STAFF MAKE IT HAPPEN



We made excellent progress in addressing our strategic priorities for 2019. We were able to increase our presence in the public schools and now have comprehensive mental health services in 3 of our Butler County school districts. We have received requests to provide more services in the other districts as well. South Central Mental Health offered free screenings for depression, anxiety, and other mental health issues throughout the county. Free parenting workshops continue, and the center has opened a parenting café where parents of children struggling with behavioral health issues can provide support and resources to one another. Mental Health First Aid Training and Suicide Assessment and Intervention Skills Training remain available. A variety of other educational training options are also available.

In 2019, we fell short on our most important priority— providing quick access to first-time appointments for those needing care. While the care received continues to be excellent, workforce shortages remain challenging. Hiring and maintaining enough high-quality staff to meet the demand is very problematic at this time. Insurance payments for mental health services have remained stagnant for decades while the cost of living, and thus, salary demands have continued to rise. All of our staff would be able to obtain more pay if they worked in the private sector or a different industry. Highly invested in our mission and commitment to serving those without the means to pay, our staff members are team-oriented, hard-working, and focused on finding innovative solutions towards helping more persons in need going into 2020.